A YEAR IN REVIEW

If January was any indication of how 2020 was positioned to play out, we were on track to realize yet another consecutive year of record-breaking demand. Once the global pandemic reached Wake County, everything changed. Almost overnight, we reduced our bed capacity at both campuses to remain safe and follow CDC and Wake County guidelines. COVID impacted our program numbers, but thanks to our incredible recovery village and committed staff, we helped as many people as we could. Though 2020 brought challenges, we did what we always do – made a positive impact on those struggling with addiction.

- **490 Participants** seen in clinics
- **$26,851** given in prescription assistance (up 27% from 2019)
- **82,058** beds provided
- **239K meals** served
- **75 Silver Chip graduates** (up 5% from 2019)
- **2,901 volunteer hours**
- **85 volunteers**
- **2,238 COVID-19 tests** given

**Average Daily Census:**
- **Pre-COVID (Historical High): 348**
- **Post-COVID: 224**

**Program Cost:**
- Per person/per day (up from $37 in 2019 due to COVID capacity restrictions): $55
To each of our 1,291 generous donors (519 of whom were first-time givers), we thank you! To our 90+ community partners (including healthcare providers, first responders, employers, nonprofit partners, educational programs, and criminal justice, recovery, faith, fitness and housing organizations), we thank you! To our countless volunteers, including our capital campaign steering and honorary committee members, we thank you! And to our faithful leadership team, we thank you! Without you, we could not move our mission forward. We are beyond grateful for your support and commitment.